

Notice of Change to Bills and Account Number

The Trumbull County Water and Sewer Accounting Department is moving to new billing software. You will see changes to your bill, and to your account number. Your Account Number currently consists of 15 digits. Your bills also display a 14-digit "Online ID". With the new system, you will have an 11-digit Account Number which will be the same as the first 11 digits of your existing account, and a new, 5-digit Customer Number.

If water usage applies, your bill will itemize the base water amount, followed by a metered consumption charge over and above the base. If sewer usage is applicable, it will also itemize the base sewer amount, followed by a usage charge over and above the base. The sewer usage charge is based on water consumption calculated from readings measured by either our water meter, or your municipality's meter. You will also see RIF (Replacement and Improvement Fund) charges, and some customers may have a capital charge.

 Trumbull County Water and Sewer Accounting Department 842 Youngstown-Kingsville Road NE Vienna, Ohio 44473-9737 Office Hours: Monday - Friday, 8:30 AM - 4:20 PM		Main Number: (330) 675-2475 Toll Free: (866) 360-2475 Emergencies after 4:20 PM (330) 675-2775 E-mail: watsew@co.trumbull.oh.us Website: www.sanenr.co.trumbull.oh.us							
		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="2" style="text-align: center;">Customer Name</td> <td colspan="2" style="text-align: center;">Service Address</td> </tr> <tr> <td colspan="2" style="text-align: center;">JOHN DOE</td> <td colspan="2" style="text-align: center;">123 YOUR ST</td> </tr> </table>		Customer Name		Service Address		JOHN DOE	
Customer Name		Service Address							
JOHN DOE		123 YOUR ST							
Bill Date		Account Number - Customer Number		Current Billing Due Date					
07/21/2022		12345678909 - 98765		08/15/2022					
Description	Meter	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage	Charge	
CHAMPION & BAZETTA WATER RESIDENTIAL BAS								\$28.59	
CHAMPION & BAZETTA WAT RESIDENTIAL CONS	88728409	05/27/2022	06/27/2022	415000	419000	A	4000	\$9.53	
METROPOLITAN SEWER RESIDENTIAL BASE								\$19.98	
METROPOLITAN SEWER RESIDENTIAL CONS	88728409			415000	419000		4000	\$6.66	
REPLACEMENT & IMPROVEMENT FUND WATER								\$2.00	
REPLACEMENT & IMPROVEMENT FUND METRO SWR								\$2.00	
History Billed Usage		Important Messages		READ CODE		Total Current Billing		\$68.76	
Reading Dt.	Usage			A = Actual		Previous Balance		\$68.76	
06/22	4000			E = Estimate		Adjustments		\$0.00	
05/22	4000			F = Final		Less Payments Received		\$0.00	
				W = Water Co. Estimate		Total Amount Due		\$137.52	
AFTER DUE DATE PLEASE PAY: \$144.40									
NOTE Due date does not apply to any past due amounts. All delinquencies must be paid immediately to avoid water being shut off. For payment options and all other questions, please contact the Trumbull County Sanitary Engineer's office at (330) 675-2475, or visit www.sanenr.co.trumbull.oh.us									
✂ Detach and return the portion below with your payment ✂									
 TRUMBULL COUNTY WATER AND SEWER 842 YOUNGSTOWN KINGSVILLE RD NE VIENNA, OH 44473-9737		Please write your Account Number on your check and enclose this portion of bill with your payment. Make checks payable to: TRUMBULL COUNTY WATER & SEWER ACCT. DEPT.							
Service Address	Bill Number	Account # - Customer #	Current Billing Due Date	Amount Due	After Due Date				
123 YOUR ST	205950	12345678909 - 98765	08/15/2022	\$137.52	\$144.40				
JOHN DOE 123 YOUR ST WARREN, OH 44481			TRUMBULL COUNTY WATER AND SEWER 842 YOUNGSTOWN KINGSVILLE RD NE VIENNA, OH 44473-9737						
00006042022200205950900000137521									

How will the change to my account number affect me?

If you pay by personal check, money order, or cash, and return your new bill stub with your remittance, or subscribe to our free Auto-Pay program, you should not notice any significant change. HOWEVER, if you pay online or by phone, you will need to enter both the Account and Customer numbers. If you wish to pay using our online payment service, powered by Paymentus, click [here](#) for instructions on linking your Water and Sewer account. As before, you will be charged a \$2.95 convenience fee for this service. If you pay by phone, you will need to enter your Account Number and Customer Number combined as one 16-digit number. The \$2.95 convenience fee also applies to this payment method.

If you choose to pay through your own financial institution or online bill-pay service, you will need to enter your Water and Sewer Account Number, a hyphen (-), and your Customer Number together, with no spaces. For instance, if your new bill looks like this -



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Customer Name		Service Address	
JOHN DOE		123 YOUR ST	
Bill Date	Account Number - Customer Number	Current Billing Due Date	
07/21/2022	12345678909 - 98765	08/15/2022	

enter your account number as 12345678909-98765. Notice that there are no spaces in this example.